

Michael Dayne

POB 803647
Chicago, IL 60680

312-491-8300

April 5, 2001

People's Energy/ People's Gas
Chicago, Illinois 60687-0001

Re: Account 1 5000 2383 5106

Dear People's Energy/People's Gas:

I began to lease a space at 209 W. Lake Street, 2nd Floor, on August 1, 2000. I didn't receive a bill for Gas until I requested one and a duplicate was furnished to me on 1/22/01. According to that bill, for 5 1/2 months total usage was 1138 therms. The next bill I received covered a period of one month and the usage was listed at 803 therms or 70% of the total bill for previous 5 1/2 months. There was absolutely no reason for this increase as the use of the space has been consistent throughout this period of time. After receiving the 2/20/01 bill I contacted People's and requested a site inspection. On the scheduled date I waited for five hours and no one from your company showed up. I rescheduled an inspection for 3/28/01, again no one showed up.

I have talked to others familiar with gas rates and usage and I am told that these charges are unjustifiable. I have been to one of your facilities and was told there was nothing I could do except what I have already done, that is schedule a site inspection. I am asking that someone in management there contact me regarding this matter to resolve it. I have no intention of not paying a utility bill when it is reasonable, but there is obviously something wrong with these charges.

Please contact me as soon as possible at the number listed above or by mail to schedule a time convenient to meet and discuss this. Copies of the bills reference above are included with this letter.

Sincerely,

Michael Dayne
MD/tos
enclosures

My Account

PEOPLES ENERGY



- ☐ Access Account
- ☐ Account Detail
- ☒ Account Transactions
 - [Update Billing Address](#)
 - [View Bill History](#)
 - [Issue A Bill Inquiry](#)
 - [View Bill Image](#)
 - [View Gas Usage](#)
 - [Enroll/Cancel Budget Plan](#)
 - [Enter A Meter Reading](#)
 - [Transfer Gas Service](#)
 - [Disconnect Gas Service](#)
- ☐ Contact Us
- ☐ Sign Out

View Estimated Annual Therm Use: 1500023835106

Your estimated annual therm use has been calculated based on your natural gas use during the calendar year and it assumes normal weather. Your actual use will vary with the weather changes and your usage patterns.

Your estimated annual therm use is: 2,216.75 therms

[Continue](#)

Bill Date	Account Number	Payment Due Date	Amount Due
01/22/2001	1 5000 2383 5106	02/06/2001	\$1,268.96

CUSTOMER

Name: Michael Dayne
 Account Number: 1 5000 2383 5106
 Service Address: 209 W Lake ST FL 2
 Chicago IL 60606-1803
 Service Classification: Rate 2 - General Service
 Heating Account: Yes
 Next Meter Reading: February 19, 2001

SUMMARY OF USAGE

(Therms)

Average Daily Therms Used Temperature	Jan 2000 N/A 49 F	Jan 2001 5.86 46 F
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SUMMARY OF CHARGES

Credits And Charges Since Your Last Bill

Previous balance	\$0.00
Service activation charge	16.24
Balance	\$16.24

Current Charges

Customer Charge	110.60
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Distribution Charge

First 100 Therms	\$.34107 x	666.67 Therms =	193.27
Over 100 Therms	\$.13180 x	597.50 Therms =	78.75

Environ Activities	\$.00230 x	1,164.17 Therms =	2.68
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Gas Charge	\$.64020 x	1,164.17 Therms =	745.30
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Current Charges Before Taxes	1,130.50
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Taxes

Illinois Gross Revenue Tax	\$1,130.50 x	0.10 % =	1.13
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Chgo Municipal Utility Tax	\$1,130.50 x	8.24 % =	93.15
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Illinois Gas Revenue Tax	\$.024 x	1,164.17 Therms =	27.94
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Current Charges After Taxes	1,262.72
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Total Balance	\$1,268.96
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CURRENT USAGE

Billing Period 08-01-00 to 01-18-01 Days of Service 170

Meter Reading		
Previous	Current	Difference
Meter Number P2283834		(100 Cubic Feet)
8732 Actual 08-01	9870 Estimate 01-18	1138

Therm Conversion: 1138 x 1.023 BTU Factor = 1,164.17 Therms

61
 9870
 8732

 1138
 5112

MESSAGES

DUPLICATE BILL

Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

PAYMENT COUPON

ACCOUNT NUMBER: 1 5000 2383 5106

Please Pay By 02/06/2001	
If paid after 02/06/2001	\$1,267.34
Account Balance	Amount Enclosed
\$1,268.96	

If paying by mail, please allow 5 days for delivery.

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

CAR-RT SORT **C010

MICHAEL DAYNE
 209 W LAKE ST FL 2
 CHICAGO IL 60606-1803

PEOPLES GAS
 CHICAGO IL 60687-0001

G.Y.
Gas

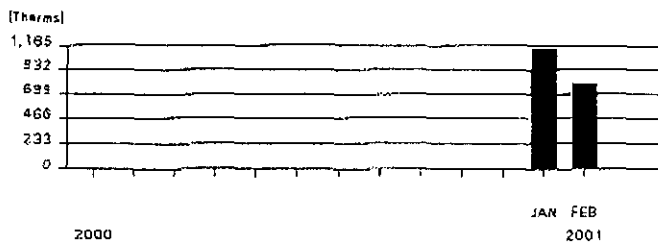
Customer Inquiries: 866-556-6001 Emergency: 866-556-6002

Service Date	Account Number	Payment Due Date	Amount Due
02/20/2001	1 5000 2383 5106	03/07/2001	\$2,301.01

CUSTOMER

Name: Michael Dayne
 Account Number: 1 5000 2383 5106
 Service Address: 209 W Lake ST FL 2
 Chicago IL 60606-1803
 Service Classification: Rate 2 - General Service
 Heating Account: Yes
 Next Meter Reading: March 21, 2001

SUMMARY OF USAGE



SUMMARY OF CHARGES

Payments And Charges Since Your Last Bill

Previous balance	\$1,268.96
Late payment charge	18.38
Balance	\$1,287.34

Average Daily	Feb 2000	Feb 2001
Therms Used	N/A	25.72
Temperature	22°F	25°F

Current Charges

Customer Charge	19.50
Distribution Charge	
First 100 Therms	\$.34107 x 100.00 Therms = 34.11
Over 100 Therms	\$.13180 x 723.07 Therms = 95.30
Environment Activities	\$.00280 x 823.07 Therms = 2.30
Gas Charge	\$.93090 x 823.07 Therms = 766.20
Current Charges Before Taxes	917.41

CURRENT USAGE

Billing Period 01-18-01 to 02-19-01 Days of Service 32

Meter Reading		Difference (100 Cubic Feet)
Previous	Current	
Meter Number P2283834		
9870 Estimate 01-18	0673 Actual 02-19	803

Therm Conversion 803 x 1.025 BTU Factor = 823.07 Therms

Taxes

Illinois Gross Revenue Tax	\$917.41 x 0.10 % = 0.92
Chicago Municipal Utility Tax	\$917.41 x 8.24 % = 75.59
Illinois Gas Revenue Tax	\$.024 x 823.07 Therms = 19.75
Current Charges After Taxes	1,013.67

Total Balance \$2,301.01

139
623/3
403

MESSAGES

At the time of this statement, your account was past due. Please pay the amount shown today. For your convenience we now have toll free numbers, which are located at the top of your bill.

1164.17
823.07

www.peoplesenergy.com

Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

PAYMENT COUPON

ACCOUNT NUMBER: 1 5000 2383 5106

MICHAEL DAYNE
 P.O. BOX 803647
 CHICAGO IL 60680-3647

PEOPLES GAS
 CHICAGO IL 60687-0001

March
28th
7:30-11:30

Please Pay By 03/07/2001	
Account Balance	Amount Enclosed
\$2,301.01	

If paying by mail, please allow 5 days for delivery.

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Please do not write or stamp below this line.

441500023835106000090000023010100000

Jun. 15 2003 04:46PM PG

FAX NO.: 3124608689

FROM: DMTX, INC.

CH Y.
G 11

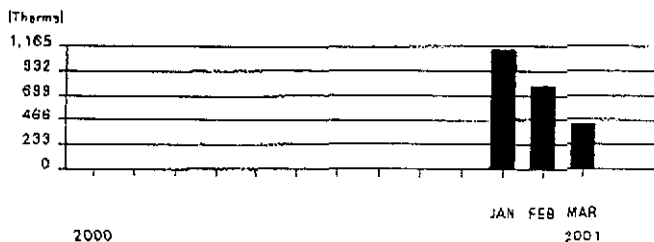
Customer Inquiries: 866-556-6001 Emergencies: 866-556-6002

	Account Number	Payment Due Date	Amount Due
03/21/2001	1 5000 2383 5106	04/05/2001	\$2,868.57

CUSTOMER

Name Michael Dayne
Account Number 1 5000 2383 5106
Service Address 209 W Lake ST FL 2
Chicago IL 60606-1803
Service Classification Rate 2 - General Service
Heating Account Yes
Next Meter Reading April 19, 2001

SUMMARY OF USAGE



SUMMARY OF CHARGES

Payments And Charges Since Your Last Bill

Previous balance	\$2,301.01
Late payment charge	33.55
Balance	\$2,334.56

Current Charges

Customer Charge	19.50
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Distribution Charge	
First 100 Therms	\$.34107 x 100.00 Therms = 34.11
Over 100 Therms	\$.13180 x 343.06 Therms = 45.22

Environment Activities	\$.00290 x 443.06 Therms = 1.26
Gas Charge	\$.86440 x 443.06 Therms = 382.98
Current Charges Before Taxes	483.09

Taxes

Illinois Gross Revenue Tax	\$483.09 x 0.10 % = 0.48
Chicago Municipal Utility Tax	\$483.09 x 8.24 % = 39.81
Illinois Gas Revenue Tax	\$.024 x 443.06 Therms = 10.63
Current Charges After Taxes	534.01

Total Balance	\$2,868.57
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CURRENT USAGE

Billing Period 02-19-01 to 03-20-01 Days of Service 29

Meter Reading		Difference (100 Cubic Feet)
Previous	Current	
Meter Number P2283834		
673 Actual 02-19	1104 Actual 03-20	431

Therm Conversion 431 x 1.028 BTU Factor = 443.06 Therms

MESSAGES

At the time of this statement, your account was past due. Please pay the amount shown today. For your convenience we now have toll free numbers, which are located at the top of your bill.

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PAYMENT COUPON

ACCOUNT NUMBER: 1 5000 2383 5106

Please Pay By 04/05/2001	
Account Balance	Amount Enclosed
\$2,868.57	

MICHAEL DAYNE
PO BOX 803647
CHICAGO IL 60680-3647

If paying by mail, please allow 5 days for delivery.

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Please do not write or stamp below this line.

PEOPLES GAS
CHICAGO IL 60687-0001

441500023835106000080000028685700000

1 5000 2383 5106
Jun 15 2003 04:46PM P7

FAX NO.: 312468689

FROM: DMTRX, INC.

My Account
PEOPLES ENERGY**View Bill History: 1500023835106**

Below is the bill history for account 1500023835106 at 209 W Lake St Fl 2 for the dates you requested. Each column heading can be linked to a definition if you need clarity on any of the terms used here.

<u>Read Date</u>	<u>Bill Days</u>	<u>Read Type</u>	<u>Therms</u>	<u>Bill Amount</u>
02/26/2002	5	Actual	45.23	\$28.68
02/21/2002	29	Actual	312.51	\$194.72
01/23/2002	32	Actual	406.85	\$255.13
12/22/2001	31	Actual	301.79	\$203.77
11/21/2001	30	Actual	194.67	\$136.75
10/22/2001	31	Actual	50.47	\$54.95
09/21/2001	24	Actual	0.00	\$16.91
08/28/2001	36	Actual	2.06	\$27.12
07/23/2001	32	Actual	1.03	\$22.06
06/21/2001	31	Actual	19.57	\$41.94
05/21/2001	32	Actual	9.27	\$31.39
04/19/2001	30	Actual	287.09	\$321.08
03/20/2001	29	Actual	443.06	\$534.01
02/19/2001	32	Actual	823.07	\$1,013.67
01/18/2001	170	Estimate	1164.17	\$1,252.72

This statement displays only the final status of all bills. If a prior bill has been cancelled, it is not shown on this statement. Bill cancellations normally occur when an actual meter reading is obtained and then used to revise a prior estimated bill.

Close

<https://myaccount.peoplesenergy.com/Customerservlet/AccountStatement>

Jun. 15 2003 04:44PM P3

FAX NO.: 3124608889

FROM: DMTRX, INC.